



QUALITY COMMITTEE

AGENDA

Tuesday, December 12, 2017 at 12:00 p.m.
Eskridge Conference Room, Tahoe Forest Hospital
10121 Pine Avenue, Truckee, CA

1. CALL TO ORDER

2. ROLL CALL

Alyce Wong, RN, Chair; Charles Zipkin, M.D., Board Member

3. CLEAR THE AGENDA/ITEMS NOT ON THE POSTED AGENDA

4. INPUT – AUDIENCE

This is an opportunity for members of the public to address the Committee on items which are not on the agenda. Please state your name for the record. Comments are limited to three minutes. Written comments should be submitted to the Board Clerk 24 hours prior to the meeting to allow for distribution. Under Government Code Section 54954.2 – Brown Act, the Committee cannot take action on any item not on the agenda. The Committee may choose to acknowledge the comment or, where appropriate, briefly answer a question, refer the matter to staff, or set the item for discussion at a future meeting.

5. ITEMS FOR COMMITTEE DISCUSSION AND/OR RECOMMENDATION

5.1. Patient & Family Centered Care (PFCC)

5.1.1. Patient Experience Presentation

Community member will share his healthcare experience at Tahoe Forest Hospital District.

5.1.2. Patient & Family Advisory Council (PFAC) Update ATTACHMENT

An update will be provided related to the activities of the PFAC.

5.2. Quality Committee Charter and 2017 Focus ATTACHMENT

BOD Quality Committee Focus 2017 was approved on March 14, 2017 and available for reference during the meeting. Provide status report and accomplishments for each Focus 2017.

5.3. BOD Quality & Service Dashboard ATTACHMENT

Review the BOD Quality & Service dashboard and discuss additions or deletion of key quality metrics.

5.4. Board Quality Education ATTACHMENT

The Committee will review topics for future board quality education and identify best practice topics for review at future meetings. The Committee will also review Pugh, M. (2011). *How to Ensure Quality (Chapter 5) Healthcare Governance: A Guide for Effective Boards*. Chicago, IL: Health Administration Press.

6. APPROVAL OF MINUTES OF: 9/19/2017 ATTACHMENT

7. REVIEW FOLLOW UP ITEMS / BOARD MEETING RECOMMENDATIONS

8. NEXT MEETING DATE

The date and time of the next committee meeting, Tuesday, February 1, 2018 at 9:00 a.m. will be confirmed.

9. ADJOURN

*Denotes material (or a portion thereof) may be distributed later.

Note: It is the policy of Tahoe Forest Hospital District to not discriminate in admissions, provisions of services, hiring, training and employment practices on the basis of color, national origin, sex, religion, age or disability including AIDS and related conditions.

Equal Opportunity Employer. The meeting location is accessible to people with disabilities. Every reasonable effort will be made to accommodate participation of the disabled in all of the District's public meetings. If particular accommodations for the disabled are needed (i.e., disability-related aids or other services), please contact the Executive Assistant at 582-3481 at least 24 hours in advance of the meeting.