



Board Informational Report

By: Harry Weis
CEO

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As we have shared in earlier reports, we are very happy for the Truckee/Tahoe region in its first major winter in a few years. We as a Healthcare System have benefited from this stronger winter in both the Truckee area and in Incline Village, NV. The months of December, January and February have been much busier providing a strong 8-month YTD positive financial performance as outlined in our financials. We are happy for the improved economy of the entire region as they too have benefited from a strong winter this year.

Important Activities:

We have created a new and updated Mission and Vision Statement with Board input which we are grateful for approval on last month and at the 3/24/16 Board meeting we have a revised set of Values for your consideration and approval as we continue to focus on delivering ever improving humble, compassionate, high quality healthcare to all residents in our region.

Last month we shared our 6 most critical forward looking Strategies which have been affirmed by the Board and we are actively working on all six of these strategies to transform the care we provide and to make our system much more sustainable during the most rapid change period in healthcare.

In this month's Board meeting we have several critical business matters to assist us in our # 1 Strategy which is a total "respectful makeover of physician services" to make us more sustainable and to assist in a more aligned model of care with improved patient navigation and coordination.

We have engaged Agility Rehab organization to perform a thorough assessment of our large OP Rehab program. They have concluded their assessment, shared it with our current managers of this important program and now we have a response from our Management organization to evaluate. We will be bringing a recommendation to the Board in April to provide a stronger platform for sustainability and growth as we strive to serve our region in this service line from many locations. We are appreciative of the efforts of the Management organization to date, but believe it's time for a thoughtful new operational strategy.

We have also experienced a recent IRS visit which is not a random audit. To date on all topics examined and completed, no issues have arisen. Our team is responding to their latest area of questions and we'll report next month if any issues did arise.

Other areas of critical follow up by the CEO and his team are:

A. We are researching “outmigration” from several angles and are planning on bringing a fresh report on outmigration within the next 2 months to the Board. We do believe full implementation of our 6 critical strategies will greatly assist in lowering outmigration in future periods.

B. We proposed an update to policy ABD-12. This update included an Information Request tool to promote a consistent and efficient process in our team’s responsiveness to Board of Director requests for information.

For any request on information that is readily available, our team will promptly respond with no further board action needed. If the matter is deemed sensitive or is not readily available meaning, time and resources will have be consumed either by internal or external staff, then I will bring those requests for a majority vote by the Board to guide my staff and I on whether to continue with the request for information.

Also, all completed Information Request responses will be shared with all Board Members, whether it is readily available or was work product created to respond to a request.

Important Objective – getting to know the TFHD team and the Community.

My team and I continue to meet with many individuals in our community in one on one and in group settings as we work to listen to their views of our strengths and weaknesses and to share that we are committed to the highest ethics, quality and compassion in all we do, working to develop many new relationships in our community and region.

We are also meeting with other healthcare providers/healthcare systems throughout the region to become acquainted and to contemplate areas of collaboration as well as each of us focus on unmet needs in healthcare.

Legislative activities:

My team and I are very active in monitoring and becoming acquainted with our State elected officials and sharing views along with many other CA hospitals on legislation which is being proposed that help or make healthcare delivery more difficult. Many CA Hospital Association members from across the state were in Sacramento just this week being briefed and sharing feedback on proposed legislation.

The governor recently signed a bill which helped all skilled nursing facilities across the state avoid a large “clawback” of funds which was proposed simply as a cost savings measure for the state budget and which placed many skilled nursing facilities at risk for closure. As TFHD has a skilled nursing unit, we too are grateful that no “clawback” will occur.

We are also monitoring Federal legislation activities to see what can be helpful or challenging.