



Board Informational Report

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President and CEO

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Our health system continues to grow quite strongly each year as it continues to focus on the unmet healthcare needs of the residents in our region.

Improving timely access for all residents in the region is a large focus for our organization and we are on pace to experience approximately \$24,000,000 in Charity and Bad Debit annualized this fiscal year.

In fiscal year 2020, the Health System saw 84,141 provider office visits. So far annualized in fiscal year 2021, they are north of 110,000. To share context, we had 47,000 visits back in fiscal year 2015. The demand for physical health and mental health visits remains really strong.

We have several physician recruitments underway. Please see other Administrative Council member reports this month for this continuing very important activity.

March was a "lifetime record" revenue month for the health system. We never take any of this for granted! We keep striving to improve!

We are pleased that we have had very few inpatient COVID-19 positive patients in the past several weeks.

This week is a positive week for all residents in our region as we started vaccinating all willing individuals over the age of 16 as vaccines become available.

We are really pleased to have Safeway and CVS as strong vaccinating partners in our region.

We remain hopeful that every person who wants a vaccine can have one by the end of June of this year. We would really like to see businesses, families and schools return to normal in the second half of this calendar year.

California is stating all activities will open up after June 15. We hope this remains true.

Our team continues to focus on how we can ever improve Quality and Patient Satisfaction in highly reliable ways year over year. Quality is always our first focus!

We also strive to ever improve on being the very best employer for 80 miles around! We'll be competing against all large businesses in all industries again this year! Our team has done amazing work in this area for the past 2 years.

Offering highest quality services and being a best place to work are critical strategies for sustainability and innovation for the future.

We are preparing for a Strategic Plan update and also rapidly gearing up for the next 3 year Strategic Plan update and refresh. We are close to naming a key person or team to help facilitate the new Strategic Plan work. We are currently gathering market data, which should arrive in August, and then we will take off on the new Strategic Plan.

Our long term Master Plan remains a critical priority as we are utilizing all aspects of our campus intensely now in all locations and we must have prompt wise actions which will serve the healthcare needs of residents in this region for decades to come. How people move about to have their needs met in mountainous, rural, four season areas may be far different than large metropolitan areas for many years to come.

We are concerned that all regions within our district receive fair consideration for timely longer-term Master Plan improvements as our service area encompasses many counties and towns.

We are active on new state law proposals, which are especially harmful to long term sustainable healthcare. We will be reporting updates on this to the board within the next 1 to 2 months or so.